

EPARTMENT OF THE ARMY

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April 1, 2005

MEMORANDUM FOR SEL DISTRIBUTION

SUBJECT: Army Travel C rd Program – Delinquency Metrics

1. The Office of the Under Secretary of Defense (Comptroller) has established new Financial Managemer: FY 2005 Performance Indicator Goals to be applied when reporting travel card program delinquency. Accordingly, effective this date, the Army travel card program delinquency goals are changed as follows:

Individual Billed Acc unts (IBA) – 2% of dollars 60+ days delinquent 1.5% of accounts with balances 60+ days delinquent

Centrally Billed Accc unts (CBA) - Less than 1% dollars 60+ days delinquent

Split Disbursement F ayments - Increase split disbursement payments to 80% of total payments

2. Mr. Frank Rago, Army Fravel Charge Card Program Manager, is available to assist and answer your questions. He can be reached at (703) 693-3386, DSN 223-3386 or by email at francis.rago@hqda.army.mil.

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